Quality and Environmental Policy

Bluefors Group as a responsible global company is committed to maintain a Quality Management System (QMS) and Sustainable Environmental Management System (EMS) designed to meet and exceed the requirements of **ISO 9001:2015** and **ISO 14001:2015**, and subsequent revisions.

To achieve our goal of being the leading and preferred global cryogenics company, Bluefors shall follow the principles listed below:

- Give satisfaction to our customers, stakeholders and interested parties, meeting and, whenever possible, exceeding their expectations.
- Comply with all applicable quality & environmental, social compliance obligations as well as requirements of standards related to the industry sector in which we operate.
- Promote environmental best practices within all aspects of the business to protect Environment amongst our Supply Chain, External providers, Subcontractors as well as Bluefors operations to mitigate environmental impacts and CO² emissions considering its life cycle perspective.
- Develop and continually improve our processes & operation, to ensure the quality & longevity of our products and services.
- Ensure that all employees are made aware of their individual obligations in respect of this Quality & Environmental Policy, involving all personnel from the Leadership Team to the grassroot levels of the organization in the activities of QMS and EMS.
- To avoid counterfeit material Bluefors shall use only certified and globally approved products, monitoring subcontractors and key suppliers, to avoid any risks to the health, safety, environment, and quality of Bluefors, its customers and interested parties.
- Maintain a management system that will achieve their objectives and seek continual improvement in the performance & effectiveness of our Management System based on Risk mitigation and Opportunity utilization.

This Quality & Environmental Policy provides a framework for establishing, monitoring, reviewing, and achieving our objectives, programs and targets. Bluefors shall seek continual improvement in the QMS and EMS by conducting regular internal and external reviews and monitoring the Management System.

Customer service is an essential part of the Quality & Environmental Policy and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and environment, their impact on customer service, the products or services which we provide.

To ensure the company maintains its awareness for continual improvement, the QMS and EMS is regularly reviewed by the Leadership Team to ensure it remains appropriate and suitable to our business, and to the interested parties.

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DocuSigned by:

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